APN PARTNER SOLUTION

How DESI solved a big problem for Raley, Watts & O'Neill with a simple cost-effective solution.

Challenge: Raley Watts & O'Neill (RWO) was looking for a way to securely allow their geographically dispersed temporary workers an environment to do their data processing without allowing them access to RWO's internal network infrastructure.

Simple Solution: As an APN Partner we decided to implement Amazon WorkSpaces for RWO along with Lambda,

Simple Notification Service (SNS), and alerts to help us maintain the environment and be alerted when issues arise before the customer notifies us. Our role as the APN Partner is to manage the WorkSpaces for RWO including creating custom images with all the necessary software installed, applying updates, and general troubleshooting of workspaces. We are working directly with the Business Development and IT support department of RWO.

Benefit: RWO now has a cost-effective secure approach to providing virtual desktop computing to their dispersed workforce. Minimal fees provide RWO with a worry free and hands-off approach to maintaining additional infrastructure, dealing with everyday security concerns, inventory control, and troubleshooting issues.